

## Azita Hair, Beauty, and Aesthetics Academy and salon services Terms and Conditions

1. **Acceptance** By using the services at Azita Hair, Beauty, and Aesthetics Academy (the "Academy"), you agree to abide by these Terms and Conditions. These terms apply to all services offered, including hair, beauty, aesthetics treatments, training courses, and any other programs.
2. **Services Offered** The Academy offers a wide range of services performed by qualified professionals, including but not limited to: haircuts, color services, styling, extensions, makeup applications, facials, waxing, massage, manicures, pedicures, laser treatments, injectables (e.g. neuromodulators, dermal fillers), body contouring, skin rejuvenation, permanent makeup, and other advanced aesthetic procedures.
3. **Suitability** All clients must complete a thorough consultation and medical history review prior to any service. The Academy reserves the right to refuse service if deemed potentially unsafe or unsuitable based on the client's condition, age, allergies, medications, or other factors.
4. **Model Program** The Model Program allows training courses to be conducted on volunteer models under supervision of licensed professionals. By enrolling, models acknowledge:
  - Not having anaphylactic shock history or complications from prior treatments
  - Treatments are performed by trainees for educational purposes
  - Treatments must be confirmed in advance for scheduled course dates
  - The Academy selects models based on criteria for training purposes
  - Before/after photographs will be taken for training purposes only
  - Personal compensation or copies of photos are not provided
5. **Health & Safety** Clients must disclose all medical conditions, allergies, pregnancies, medications or other situations that may affect the safe delivery of services. The Academy has the right to modify or reschedule services in the interest of client health and safety.

Patch and sensitivity testing is required before certain services as determined by the professional staff. Clients must allow sufficient time for testing before their appointment.

6. **Age Requirements**  
Parental consent is required for clients under 18 for any services. Certain advanced services have minimum age requirements as specified by the service provider.
7. **Home Care** Proper home haircare, skincare and treatment aftercare routines are critical to maintaining services. The Academy provides recommendations but cannot guarantee results differing from advised practices.
8. **Satisfaction**  
The Academy strives to deliver satisfactory services, however, results can vary. Minor

adjustments may be performed but additional fees apply for re-dos requested due to dissatisfaction without justifiable cause.

9. **Appointments & Cancellations** Appointments are required for all services. A minimum 24-hour cancellation or reschedule notice is required to avoid paying a cancellation fee equal to 50% of the scheduled service cost.  
Fees are waived for certifiable medical emergencies orographer approved circumstances.
10. **Pricing** All services are final sale. Current pricing is listed at the Academy. Prices are subject to change at any time.
11. **Refunds** No refunds are provided after the applicable cooling-off period post-booking, which is 14 days unless otherwise stated. Refunds are only provided for services canceled directly by the Academy, not for client cancellations or dissatisfaction.
12. **Travel & Parking** The Academy is not liable for travel costs incurred for canceled appointments. Parking fees may apply.
13. **Courses & Training** Class sizes, venues, and schedules are subject to change. Insufficient enrollment may result in cancellation with 48 hours notice, and an alternative date will be offered. No refunds for cancellations; paid fees
14. **Hair Services** For all hair services, including cuts, colors, styling, treatments, etc., clients are advised that 100% satisfaction is not guaranteed due to the varying nature of hair texture, porosity, and condition. Allergy tests are required 48 hours prior to all color and chemical treatment services.
15. **Retail Products** All retail products purchased must be returned unused and unopened with the original packaging and receipt within 7 days for a full refund or exchange. No returns or exchanges on opened products.
16. **Gift Cards** Gift cards are non-refundable and cannot be redeemed for cash. They expire 12 months from the issued date.
17. **Gratuities** Gratuities are kindly accepted for satisfactory services according to standard industry rates of 15-20% of the total service cost. Gratuities are at the full discretion of the client.
18. **Conduct** Respectful and professional conduct is required from all clients. The salon reserves the right to refuse service to anyone exhibiting inappropriate, abusive, discriminatory, threatening or illegal behavior.
19. **Damage to Salon Property**  
Clients are responsible for any damage they cause to salon property, equipment or furnishings through negligence or intentional misconduct and must pay the costs of repair or replacement.
20. **Personal Belongings** The salon is not responsible for any personal belongings that are lost, stolen or damaged on the premises.
21. **Right to Use Name/Likeness**  
Any photographic, video or audio recording of clients may be used for the salon's

promotional and marketing purposes, including social media, unless the client opts out in writing.

22. Termination of Services The salon reserves the right to terminate services for any client at any time for inappropriate conduct, failure to follow salon policies, safety reasons, outstanding payment issues, or any other rationale at the salon's discretion.

23. Amendments

The salon may update these Terms and Conditions at any time without direct notice to clients. The latest version will be available at the salon and on the website.

